Navod Anushan Katugampala

SOFTWARE ENGINEER

Professional Summary

Engineer with 4 years of experience specializing in devops & cloud platform and front tend development in bringing forth expertise in design, installation, testing and maintenance of software systems 2nd line Technical Support Engineer.

Employment History

Engineer, Virtusa, Colombo, Sri Lanka

03/2021 - Present

- Worked to VERACODE's offshore engineering team responsible for 2nd line Engineer for mainly CI/CD Pipeline, Devops, Integration . NET & Java and service of VERACODE
- Resloved user queries related to various Oracle Fusion domains such as Finance Management
- Ex, Visual Studio, VS code, Eclipe, Intellij, C# Wrapper, Java Wrapper, Azure Devops, Team City, Jenkins, JIRA Server & Cloud, Windows Server (RDP).

Internship

Web Designer, ECO33, Colombo

02/2020 - 03/2021

- Assisted the lead designer with day-to-day tasks to ensure organization and productivity and experience specializing in PHP Development and front tend development, CPanel.
- Successfully utilized AutoCAD to design mechanical equipment and parts. Revit 3D Building Management system light graphic

Web Application Back-End Developer, Arimac Lanka (Pvt)Ltd, Colombo

01/2019 - 11/2020

- Implemented and updated application modules under the direction of Senior Software Developers for Eithad Airways project, specializing in Java Spring boot developer, Performance Testing, J Meter, API Documentation, Unit Testing with Mockito.

Professional Qualifications

BSC (Hons) Software Engineering, Cardiff Metropolitan University, Wales, London

09/2018 - 07/2020

Teaching Institution : Internation College of Business and Technology (ICBT), Sri Lanka.

Higher Nation Diploma in Computing and Software Engineering, Internation College of Business and Technology (ICBT), Colombo

01/2017 - 07/2018

Seventh day adventist high school



Details

23/17 Suhada Mawatha, Kanuwana, Kuruduwatta
Ja-Ela, 11350
Sri Lanka
+94715481540
navodanushan@outlook.com

DATE OF BIRTH

06th July 1998 | 26 year old

NATIONALITY

Sri lankan

Marital Status

Single

Links

LinkedIn

Website

Skills

SQL
GIT
HTML & CSS
Linux
AWS
Java
Jenkins
JIRA Server / Cloud
Sumo Logic
Azure Dev
Devops / CICD
Integration
OKTA
Oracle

Other Qualifications

ICBT campus, Diploma in Information and Communication Technology

01/2003 - 12/2015

Projects

Oracle Fusion Cloud Enterprise Financial Management

02/2024 - Present

Accounting Hub | Reporting and analytics | Payables and Assets | Revenue management | Expense management | Receivables

Roles & Responsibilities

- Resolved user queries related to various Fusion domains such as Finance Management.
- Maintained good relationships with users by engaging in further troubleshooting and addressing customer queries.
- Provided support for Oracle Fusion Cloud applications, specifically in Financial Management.
- Handled incidents and service requests through ServiceNow, including dashboard monitoring.
- Delivered workarounds and solutions for process-related issues and escalated support-related concerns as necessary.
- Responded to tickets within SLA, performing diagnosis, investigation, troubleshooting, and reproduction of issues.
- Managed new product feature development rollouts and bug fix tracking using Microsoft Azure DevOps.

VERACODE

03/2021 - 06/2023

VERACODE enables the customer to find security risks in their static and dynamic application, providing the most accurate solutions to the customer's problems (troubleshooting, Root case analysis, customer mistakes, etc) at that time.

Roles & Responsibilities

- Resolved customer queries related to various VERACODE domains such as platform, SAST and Integration.
- Maintained good relationship with client by involving further troubleshooting & maintaining the system.
- VERACODE Cloud Application Support / Automation / Participate in triage meetings.
- JIRA - Incident, Service Request handling and Report generation JQL
- Provide workaround / Process improvements / Performs Escalation of support related issues.
- Respond to tickets / Diagnosis / Investigation / Troubleshooting / Reproduction / RCA
- Perform configuration changes / fixes or work closely with vendors where necessary to resolve incident.
- New product feature development rollout and bug fix tracking using JIRA.
- Working with Vendors on troubleshooting issues with their products.
- Provided recommendations based on previous SLA reports.

06/2016 - 12/2016

Diploma in AUTOCAD, CADD Centre Lanka

01/2015 - 03/2015

Revit Architecture, CADD Centre

06/2016 - 09/2016

Hobbies

Western Drums Player,

An Active member of Photography society of Sri Lanka (Wildlife Photographer)

Languages

English

Sinhalese

References

Gavindu Saranga - Engineer Techology, Virtusa Pvt Ltd

+94 77 279 1864 | gsaranga@virtusa.com

Rajika Jayakody - Project Manager, Virtusa Pvt Ltd

+94 77 780 1623 | rnjayakody@virtusa.com

Chaminda Senarathne - Director / CEO, Texonic Information Systems Pvt Ltd.

+94 77 768 7684 | hgcsenarathne@gmail.com

Special Achievement

Top Talent in Virtusa FY23

06/2023

Australia computer Society Member

11/2023

Member Number: 4360876

Member Grade: Associate

Skills have been assessed to be suitable for migration (Reference: A-423291)

Virtusa Phish Buster - Silver Club

04/2024

For exceptional cybersecurity vigilance in promptly identifying and reporting 10 out of 12 phishing emails for FY 2023-24

Virtusa Delivery and Service Excellence awards FY25H2

04/2025